

Clients should discontinue use of the Course Files Move tool

Product

Blackboard_Learn

Version(s)


9.1

Issue Description

The Course Files Move tool does not completely migrate content under certain circumstances leading to issues such as [Content item attachments display 'Invalid file' indicator following Course File Move operation](#).

What is the Course Files Move process?

This process moves Blackboard legacy content stored in the 'legacy' course storage area `content/vi/bb_bb60/courses/1/<COURSE_ID>`, to Course Files. This allows instructors to gain the benefits of the Course Files feature such as content reuse, folders and other file management tools for these content files.

 Even if you have already used this tool successfully on particular course, data still stored in the legacy should not be considered duplicate or orphaned due to the issues described above. Moving or deleting this content will likely result in data loss.

Workaround