

How do I apply for Disaster Assistance?

When you apply we will ask for the following information:

- The address of your damaged home or apartment.
- Names of people living in your household.
- A description of your disaster damages.
- Insurance information.
- Your Social Security Number.
- A telephone number where we can reach you or leave a message.
- An address where you can get mail.
- If you want your disaster assistance funds sent directly to your bank, provide the FEMA agent:
 - **your bank account type (savings/checking)**
 - **account number**
 - **routing number**

When you apply, you will be given a FEMA application number. Write down your application number and save it for future reference. You will need the application number whenever you contact FEMA.

Insurance is essential in any recovery process. If you've been affected by the disaster, make sure you call your insurance company and file a claim. Only damages that are not covered by insurance can qualify for FEMA disaster assistance. By law we cannot duplicate benefits.

If you move after applying for assistance, be sure to let FEMA know your new address and telephone number(s). This will ensure that all disaster awards get to you without delay.



Apply at www.DisasterAssistance.gov



Call **1-800-621-FEMA (3362)**



Help is available in most languages



The TTY number is **1-800-462-7585**
For 711 or Video Relay Service,
call **1-800-621-FEMA (3362)**



You can apply on your smartphone at m.fema.gov

Need Information About Disaster Assistance?

If you have questions that you'd like to ask in person, visit a Disaster Recovery Center. To find the nearest location, check online at www.FEMA.gov/drclocator or call the FEMA Helpline at 1-800-621-FEMA (3362).

As part of the U.S. Department of Homeland Security, the Federal Emergency Management Agency is the organization that acts as coordinator of disaster recovery efforts. FEMA partners with local, state and other federal agencies to help those who are affected by federally declared disasters and who qualify for temporary financial and/or direct assistance. FEMA's Individuals & Households Program is one of many elements that may be available for recovery support.

Disaster recovery assistance is available without regard to race, color, gender, religion, national origin, age, disability, English proficiency or economic status.



FEMA



**North Carolina Department of
Crime Control & Public Safety**



ATTENTION NORTH CAROLINA RESIDENTS AND BUSINESSES: DISASTER ASSISTANCE NOW AVAILABLE



To register, contact FEMA at 800-621-3362, (TTY) 800-462-7585, or register online at www.disasterassistance.gov.



After registering with FEMA, homeowners and renters may be referred to SBA to apply for a low-interest disaster loan. In times of disaster, SBA provides low-interest loans to homeowners, renters and businesses of all sizes.

➤ If you receive an SBA disaster home or business loan application, complete and return it as soon as possible. ◀
You do not have to wait on your insurance to settle before submitting the application. NOTE: Home loan applicants that do not qualify for an SBA disaster loan, may receive additional FEMA grant assistance.

Interest rates as low as:

2.5% for homeowners/renters;

4% for businesses; and

3% for non-profit organizations



Disaster loan limits are:

- Up to \$200,000 for damage to primary residence
- Up to \$40,000 for damage to personal property (including vehicles) for homeowners and renters
- Up to \$2 million for damage to business property - small businesses and most non-profit organizations with or without physical damage, are also eligible for working capital loans for disaster-related cash flow problems

For information about SBA's disaster loan program, contact SBA's Disaster Assistance Customer Service Center at 800-659-2955, (TTY) 800-877-8339 or send an email to disastercustomerservice@sba.gov. Eligible applicants may also apply for disaster loans electronically from SBA's website at <https://disasterloan.sba.gov/ela/>, or visit www.sba.gov.

SBA's disaster loans are for homeowners, renters and businesses of all sizes.



FEMA

E-News Update

The E-News Update will be published regularly by the Federal Emergency Management Agency Private Sector office, established in Raleigh, N.C., in response to Hurricane Irene. It will include information on state and federal resources available to help North Carolina home owners, renters, business owners and their employees to recover from the hurricane. We welcome your comments and suggestions. Please send emails to Chad.McCormick@fema.gov or 571.455.2078. Please send email to above email address for subscribe/un-subscribe.

VISITING DISASTER RECOVERY CENTER

Disaster Recovery Centers are open in designated counties. Disaster survivors are encouraged to visit the centers to get information on state and federal programs that can help them recover. While survivors are encouraged to register with FEMA before they visit a center, people can get help registering at the recovery center.

The following centers are open from 8 a.m. to 7 p.m. seven days a week until further notice:

<p>Tyrrell County Tyrrell Hall 906 Highway 64 East Columbia, N.C. 27925</p>	<p>Dare County Dare County Center 950 Marshall C. Collins Drive, Room 103 Manteo, N.C. 27954</p>
<p>Carteret County Carteret County Health Department 3820 Bridges St., Suite A Morehead City, N.C. 28557</p>	<p>Beaufort County Mid-Atlantic Safety Council 2871 Highway 17 South Chocowinity, N.C. 27817</p>
<p>Hyde County Hyde County Dept. of Social Services 1430 Main St. Swan Quarter, N.C. 27885</p>	<p>Pamlico County Grantsboro Town Hall 10628 Highway 55 Grantsboro, N.C. 28529</p>
<p>Halifax County Agriculture Building 359 Ferrell Lane Halifax, N.C. 27839</p>	<p>Washington County Plymouth Municipal Airport 1069 Airport Road Plymouth, N.C. 27962</p>
<p>Greene County Snow Hill Fire Dept. 201 Carolina Drive Snow Hill, N.C. 28580</p>	<p>Craven County Former Eckerd Drug Store 710 Degraffenreid Ave. New Bern, N.C. 28560</p>

APPLYING FOR FEMA DISASTER ASSISTANCE

Survivors of Hurricane Irene in federally designated counties can now apply for federal disaster assistance. Assistance can include grants for temporary housing and home repairs, low-cost loans to cover uninsured property losses and other programs to help recover from the effects of the disaster.

Apply:

- Online at www.DisasterAssistance.gov
- By calling **800-621-FEMA (3362)** or TTY at **800-462-7585**. Those who use 711 or Video Relay Service (VRS) can call **800-621-3362**. The toll-free telephone numbers operate from 7 a.m. to 10 p.m. seven days a week. Multilingual operators are available to assist with the application process.
- At m.fema.gov by **smart phone** or **tablet**.
- Through FEMA's App for android phones that can be downloaded at <https://market.android.com/details?id=gov.fema.mobile.android>.

Applicants should have the following information:

- Current telephone number
- Address at the time of the disaster and current address
- Social Security number, if available
- A general list of damages and losses
- If insured, the name of insurance company, agent and policy number
- Bank account coding to speed up assistance by using direct deposit

CONTRACTING WITH FEMA

- Register with the Central Contractor Registry (www.ccr.gov, 1-866-606-8220).
- Request a FEMA Vendor Profile from the Industry Liaison Support Center (ILSC) at FEMA-Industry@dhs.gov.
- Once you have completed the FEMA Vendor Profile, please e-mail the document to the ILSC for processing.
Monitor [Fed Biz Opps](#) for federal procurement opportunities.

For more information, visit [Doing Business with FEMA](#).

For specific contracting concerns and guidance during this process, please contact the Industry Liaison Support Center at **202-646-1895** or FEMA-Industry@dhs.gov.

APPLYING FOR SBA BUSINESS DISASTER LOAN

Low-interest disaster loans for uncompensated losses caused by physical damage to your business are available to all eligible applicants in counties included for Individual Assistance in the federal disaster declaration. Those counties are listed below. For information on loans for businesses, go to [Business Physical Disaster Loans](#) and [Economic Injury Disaster Loans](#) (EIDLs).

Business owners may also receive support from SBA customer service representatives at any Disaster Recovery Center ([DRC locator](#)) in North Carolina.

SBA also offers low-interest disaster loans to homeowners and renters; go to [Home Disaster Loans](#) for more information. It is possible to apply online using SBA's [Electronic Loan Application](#). For more information, applicants may contact the SBA Disaster Assistance Customer Service Center at 800-659-2955 or by emailing disastercustomerservice@sba.gov or visiting the [SBA](#) Web site at www.sba.gov. Hearing impaired individuals may call **800-877-8339**.

FEMA'S COMMUNITY RELATIONS TEAMS GOING DOOR TO DOOR

Community relations teams from the [North Carolina Division of Emergency Management](#) and FEMA are reaching out to survivors affected by Hurricane Irene.

Teams are in the designated counties, knocking on doors and attending meetings to share and gather information. The goal is twofold: to make sure those renters, homeowners and small business owners know about available disaster assistance programs, and to identify unmet needs. For more information visit the FEMA [news release](#) on Community Relations.

FEMA MITIGATION OUTREACH

FEMA will offer free consultations with FEMA advisers at home improvement and hardware stores.

These FEMA specialists will be on hand at display tables to answer questions and offer preparation tips and proven techniques to prevent and lessen damage from future disasters. The information is geared to both do-it-yourselfers and building contractors.

The locations for this week's FEMA-Mitigation Outreach at the Lowe's Home Improvement Stores from Sept. 5-Sept. 11, 2011 are:

- **Beaufort County** - 1701 Carolina Avenue, Washington, NC 27889
- **Carteret County** - 5219 Hwy 70, Morehead, NC 28557

Sunday: 8 a.m.-5 p.m.; Monday: noon-7 p.m.; Thursday-Saturday: 8 a.m. - 7 p.m.

DESIGNATED COUNTIES

Beaufort County, Bertie County, Brunswick County, Camden County, Carteret County, Chowan County, Craven County, Currituck County, Dare County, Duplin County, Edgecombe County, Gates County, Greene County, Halifax County, Hertford County, Hyde County, Johnston County, Jones County, Lenoir County, Martin County, Nash County, New Hanover County, Northampton County, Onslow County, Pamlico County, Pasquotank County, Perquimans County, Pitt County, Tyrrell County, Vance County, Warren County, Washington County, and Wilson County.